Jeremy Chen

EXPERIENCE DESIGNER

Jeremy Chen

jeremyschen.com
jeremy38chen@gmail.com
972-742-7161
U.S. Citizen

SKILLS & TOOLS

DESIGN
Web Design
Mobile Design
Storyboard
Ideation
Wireframing
Prototyping

RESEARCH
Interviews
Personas
Journey Map
Concept Test
Usability Test
Card Sorting
Heuristic Eval

CODING
HTML
CSS
JavaScript
Bootstrap
SCSS
PHP
MySQL
JIRA

TOOLS
Sketch
Figma
InVision
Photoshop
Adobe XD
Axure
Principle
Framer

AWARDS

iSchool DesignHackathon
3rd Prize | Mar 2018

MediaTek Mobileheros
Merit Award | Nov 2016

CERTIFICATION

Practitioner Design Thinking Badge
IBM | Oct 2018

Co-Creator Design Thinking Badge
IBM | Jul 2019

Interaction Design
UT iSchool | May 2019

EDUCATION

The University of Texas at Austin
Aug 2017 - May 2019 | GPA: 3.83
Master of Science, Information Studies, Specialization: User Experience Design

National Taipei University
Sep 2013 - Jun 2017 | GPA: 3.49
Bachelor of Science, Communication Engineering, Specialization: Front-End Development

EXPERIENCE

UX Design Intern, ViewSonic
Jan 2019 - May 2019 | Remote

- Designed a SaaS-based web application for K-12 teachers to engage students from problem solving through detailed UI and visual design with cross-functional teams including product manager and developers.
- Prototyped high-fidelity mockups of web application using Figma. Created reusable UI components across the entire product ecosystem.
- Conducted UX research and synthesized research findings to provide actionable recommendations with clear objectives. Held ideation workshop to define key features and value proposition for product releases.

Experience Design Intern, athenahealth
Jun 2018 - Aug 2018 | Watertown, Massachusetts

- Collaborated closely with a Scrum team in an agile environment to implement electronic signature functionality into a cloud-based software and ensure technical and business needs are met while maintaining a strong focus on the user experience.
- Practiced user-centered design by conducting user research and usability testing with 10+ participants to validate designed hypotheses.
- Created journey map, user flows and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form.

UX Designer, Health Alliance for Austin Musicians (client)
Jan 2018 - May 2018 | Austin, Texas

- Redesigned the HAAM website by conducting content audit and card sorting to identify information architecture. Analyzed design quality of HAAM website with heuristic evaluation.

UX Researcher, Dell Medical School (client)
Jan 2018 - May 2018 | Austin, Texas

- Interviewed 9 patients to learn their clinician-patient visits, conducted usability testing with 10 patients and delivered a 60 pages usability report.
- Implemented various UX research methods such as competitive analysis, journey mapping and heuristic evaluation to identify user pain points and visualize design opportunities.